

FIRA CODE OF CONDUCT

As an Association, FIRA will always remain independent, fair and objective.

Play an integral role towards development, socio and economic transformation of the financial, funeral and insurance industry.

Providing a comprehensive range of products, services and solutions to consumers, Government, financial, funeral and insurance industry we serve.

Our management believe in the empowerment of all employees by involving them at all levels of decision making through participative management.

We strive to maintain and promote confidence through honesty, integrity and providing a wide range of value added services.

We are attracting energetic and professional managers thus perpetuating success by constantly having quality improvement structures in place.

We want to ensure consumers and members of our total commitment and acknowledge the emotional needs of our communities.

Have an open door policy for any ideas or suggestions by consumers, members and affiliates.